

2022

Statistical appendix Atradius Payment Practices Barometer

Western Europe – key survey results



Statistical appendix

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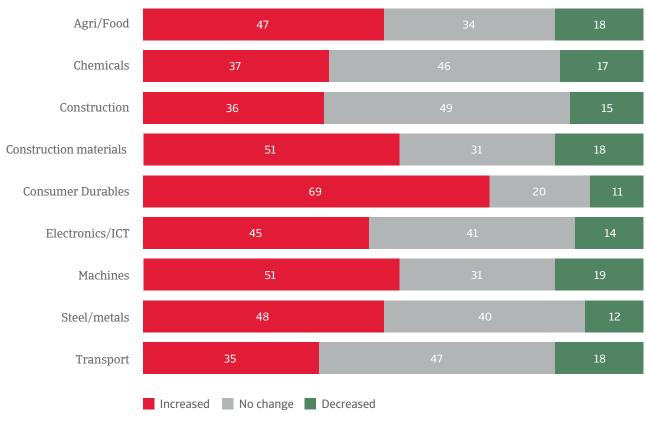
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Western Europe: proportion of total B2B sales made on credit by industry



Western Europe: change in the proportion of B2B sales on credit over the past 12 months (% of respondents by industry)

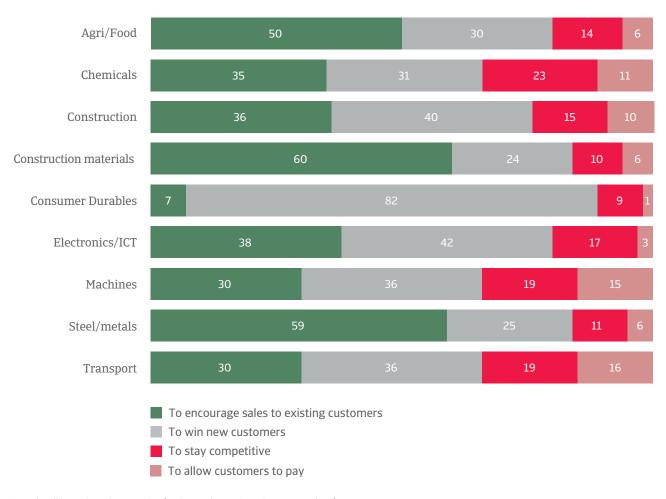


Sample: all interviewed companies (active on domestic and export markets) Source: Atradius Payment Practices Barometer Western Europe – 2022

By business sector / by business size

| | s sector | Business size | | | | | | |
|-----------|---------------|----------------------|--------------------------|----------|------------------|---------------------------|----------------------------|------------------|
| | Manufacturing | Wholesale | Retail / Distribution | Services | Micro enterprise | SME (Small enterprise) | SME (Medium enterprise) | Large enterprise |
| Increased | 54% | 42% | 41% | 37% | 36% | 46% | 40% | 54% |
| No change | 34% | 39% | 42% | 43% | 41% | 38% | 46% | 33% |
| Decreased | 12% | 19% | 17% | 20% | 22% | 17% | 15% | 13% |

Western Europe: main reasons businesses offered more trade credit to B2B customers over the past 12 months (% of respondents by industry)

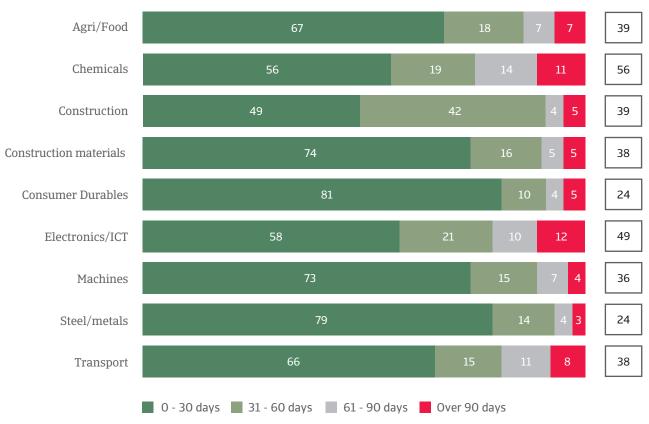


Sample: all interviewed companies (active on domestic and export markets) Source: Atradius Payment Practices Barometer Western Europe – 2022

By business sector / by business size

| _ | _ | | | | | | | |
|--|---------------|-----------|--------------------------|----------|----------------------|---------------------------|----------------------------|---------------------|
| | | Busines | s sector | | Business size | | | |
| | Manufacturing | Wholesale | Retail / Distribution | Services | Micro enterprise | SME (Small enterprise) | SME (Medium enterprise) | Large enterprise |
| To encourage sales to existing customers | 51% | 38% | 41% | 33% | 48% | 30% | 32% | 56% |
| To win new customers | 33% | 38% | 32% | 34% | 26% | 49% | 41% | 25% |
| To stay competitive | 12% | 13% | 18% | 21% | 15% | 14% | 17% | 14% |
| To allow customers to pay | 3% | 11% | 9% | 12% | 11% | 7% | 10% | 5% |

Western Europe: payment term (average days) set for B2B customers (% of respondents by industry)

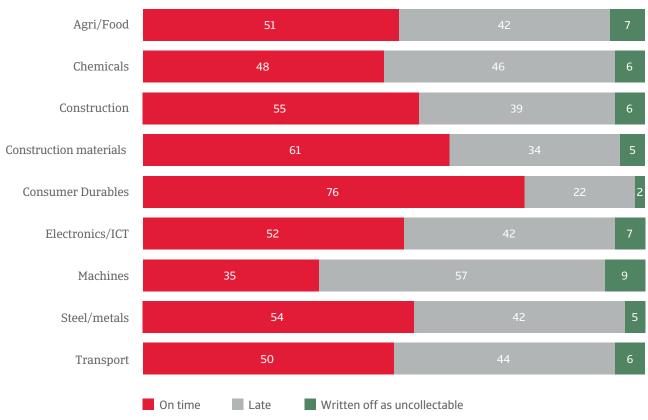


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By business sector / by business size

| | | Busines | s sector | Business size | | | | |
|--------------|---------------|-----------|--------------------------|----------------------|------------------|---------------------------|----------------------------|------------------|
| | Manufacturing | Wholesale | Retail / Distribution | Services | Micro enterprise | SME (Small enterprise) | SME (Medium enterprise) | Large enterprise |
| 0 - 30 days | 68% | 58% | 73% | 65% | 62% | 61% | 68% | 70% |
| 31 - 60 days | 17% | 21% | 14% | 23% | 24% | 20% | 19% | 15% |
| 61 - 90 days | 8% | 11% | 7% | 5% | 6% | 8% | 8% | 8% |
| Over 90 days | 6% | 10% | 6% | 7% | 8% | 10% | 5% | 7% |

Western Europe: % of B2B invoices paid on time, late and written off as uncollectable over the past 12 months (% of respondents by industry)

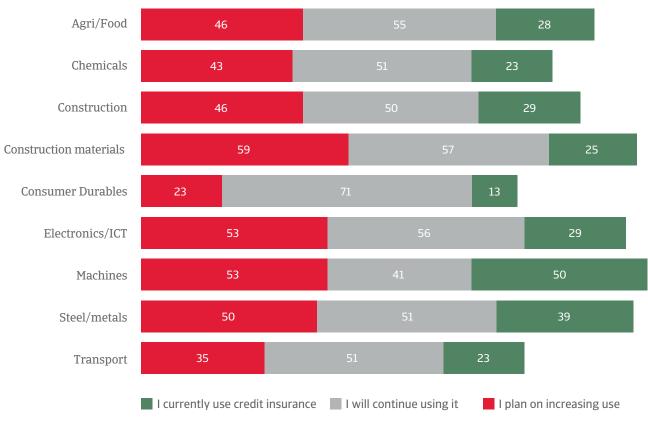


Sample: all interviewed companies (active on domestic and export markets) Source: Atradius Payment Practices Barometer Western Europe – 2022

By business sector / by business size

| | Business size | | | | | | | |
|-------------|---------------|-----------|--------------------------|----------|------------------|---------------------------|----------------------------|------------------|
| 2022 | Manufacturing | Wholesale | Retail / Distribution | Services | Micro enterprise | SME (Small enterprise) | SME (Medium enterprise) | Large enterprise |
| On time | 57% | 46% | 51% | 52% | 55% | 51% | 53% | 50% |
| Late | 38% | 46% | 43% | 42% | 38% | 43% | 41% | 45% |
| Written off | 5% | 8% | 6% | 5% | 7% | 6% | 6% | 6% |

Western Europe: trend in use of trade credit insurance over the coming months (% of respondents by industry)

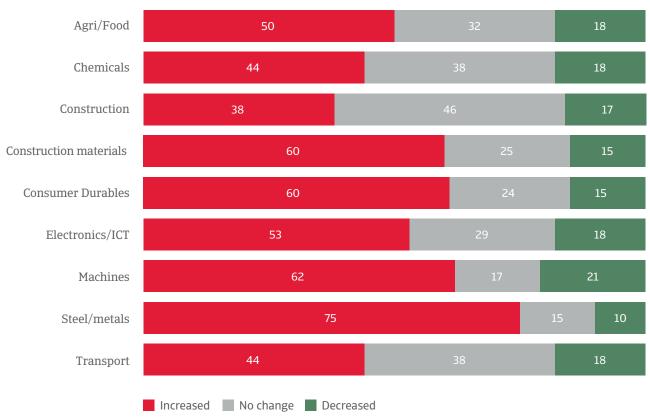


Sample: all interviewed companies (active on domestic and export markets) Source: Atradius Payment Practices Barometer Western Europe – 2022

By business sector / by business size

| | | Busines | s sector | | Business size | | | |
|----------------------------------|---------------|-----------|--------------------------|----------|---------------------|---------------------------|----------------------------|---------------------|
| | Manufacturing | Wholesale | Retail / Distribution | Services | Micro enterprise | SME (Small enterprise) | SME (Medium enterprise) | Large enterprise |
| I currently use credit insurance | 47% | 45% | 53% | 43% | 40% | 42% | 43% | 59% |
| I will continue using it | 59% | 51% | 50% | 50% | 48% | 55% | 57% | 51% |
| I plan on increasing use | 27% | 28% | 31% | 30% | 27% | 27% | 27% | 33% |

Western Europe: anticipated change in sales to B2B customers made on credit during the coming months (% of respondents by industry)

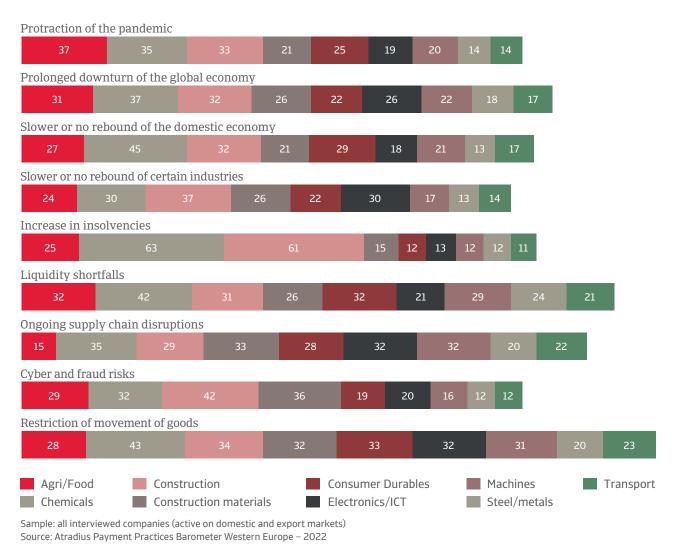


Sample: all interviewed companies (active on domestic and export markets) Source: Atradius Payment Practices Barometer Western Europe – 2022

By business sector / by business size

| | | s sector | Business size | | | | | |
|-----------|---------------|-----------|--------------------------|----------|------------------|---------------------------|----------------------------|------------------|
| | Manufacturing | Wholesale | Retail / Distribution | Services | Micro enterprise | SME (Small enterprise) | SME (Medium enterprise) | Large enterprise |
| Increased | 66% | 46% | 52% | 43% | 39% | 52% | 56% | 62% |
| No change | 23% | 32% | 32% | 38% | 40% | 31% | 27% | 27% |
| Decreased | 11% | 22% | 16% | 19% | 21% | 17% | 17% | 11% |

Western Europe: top ten risks businesses expect to face in 2022 (% of respondents by industry)



By business sector / by business size

| | | Busines | ss sector | | Business size | | | | |
|--|---------------|-----------|--------------------------|----------|---------------------|---------------------------|----------------------------|---------------------|--|
| | Manufacturing | Wholesale | Retail / Distribution | Services | Micro enterprise | SME (Small enterprise) | SME (Medium enterprise) | Large enterprise | |
| Protraction of the pandemic | 29% | 30% | 31% | 26% | 33% | 27% | 24% | 32% | |
| Prolonged downturn of the global economy | 36% | 33% | 39% | 45% | 43% | 40% | 34% | 36% | |
| Slower or no rebound of the domestic economy | 38% | 30% | 39% | 33% | 30% | 36% | 39% | 34% | |
| Slower or no rebound of certain industries | 24% | 24% | 29% | 31% | 21% | 27% | 31% | 26% | |
| Increase in insolvencies | 18% | 22% | 31% | 32% | 24% | 28% | 24% | 24% | |
| Liquidity shortfalls | 20% | 20% | 28% | 31% | 24% | 24% | 22% | 26% | |
| Ongoing supply chain disruptions | 15% | 18% | 29% | 30% | 24% | 23% | 20% | 21% | |
| Cyber and fraud risks | 13% | 17% | 17% | 18% | 15% | 17% | 17% | 14% | |
| Restriction of movement of goods | 11% | 18% | 18% | 22% | 18% | 18% | 17% | 14% | |

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